



REPAIR / RETURN FORM (page 2)

The McDermott Promise

McDermott Cue Manufacturing will warrant this pool cue to be free from defects in material and workmanship, including warpage, for the entire lifetime of the cue. The warranty applies to all parts but excludes normal wear on replaceable items such as: the tip, the finish, and the wrap. This warranty is non-transferable and covers only the original owner. If your cue has a defect covered by this warranty, McDermott Cue will either repair or replace your cue, at our option, without charge, provided the claim is accompanied by a copy of the original sales receipt from an authorized McDermott Dealer. At the sole discretion of McDermott Cue, this warranty may be void if the cue has been damaged by abuse or mishandling. See your authorized McDermott Dealer for shaft care products that will enhance the beauty and performance of your cue for a lifetime.

McDermott Cue Repairs			
Shafts	Sugg Retail Price	Butts	Sugg Retail Price
McDermott Shaft Clean	\$15	Rewrap - Irish Linen	\$45
McDermott Tip and Shaft Clean	\$20	Rewrap - Leather	\$80
McDermott Tip and Ferrule	\$30	Refinish (Requires Rewrap)	\$120
Shaft - Standard Shaft - 29"	\$80	Replace Butt Plate	\$50
Shaft - QR / Uni-Loc® - 29"	\$115	Engraving on Butt Plate	\$20 per line
Shaft - Discontinued Shaft Model	\$130	Replace Joint Collar	\$50
Shaft - 31"	+\$25		
Turn Down Shaft (12mm-14mm)	\$30		
Rethread Shaft	\$40		

McDermott Repair Information

Include specific instructions and a return address
 Standard repairs require 2-3 weeks in-house plus shipping
For new shafts we require the butt section

Insure package for the value of the cue(s)
 Master Card or Visa Accepted
For refinishing we require the butt and all shafts

McDermott Return Information

Credit is not guaranteed until product is received and inspected
 Returned product may be subject to restocking fees

Insure package for the value of the cue(s)