Manufacturers Warranty

Legacy Billiards, a Division of Exact Commerce, (Legacy) warrants the "Perfect Drawer" to be free from defects in manufacturer's workmanship or materials, with the exception of normal wear and tear for the period of one (1) year warranty from the date of original purchase by the consumer.

Legacy will provide parts necessary to repair or replace any of the above parts outlined in this warranty to the following: Legacy Authorized Dealers, Legacy Certified Installer or the original owner of Legacy Billiards Product(s). Parts are determined only in Legacy's sole reasonable judgment to be defective due to manufacturer's workmanship or materials. All Claims must be emailed to warranty@legacybilliards.com and accompanied by sufficient digital photo documentation along with a brief explanation of the issue. Our Warranty Department will review your claim and respond promptly. If a claim is deemed valid, we will replace or repair, at our discretion, any or all of the components involved in the claim. In some cases Legacy has the right to request a copy of the original bill of sale to the original owner and defective part(s) returned freight prepaid via a Legacy approved carrier, if the part cannot be determined as defective by the digital photos submitted. The cost of shipping will also be reimbursed should the part be determined by Legacy to be defective. The labor costs to repair or replace the defective part will be paid by owner. If the claim occurs more than 1 year after the original date of purchase, shipping costs will be the sole responsibility of the owner.

